

If email from the system is going to . . . your junk mail or spam mail folder . . .

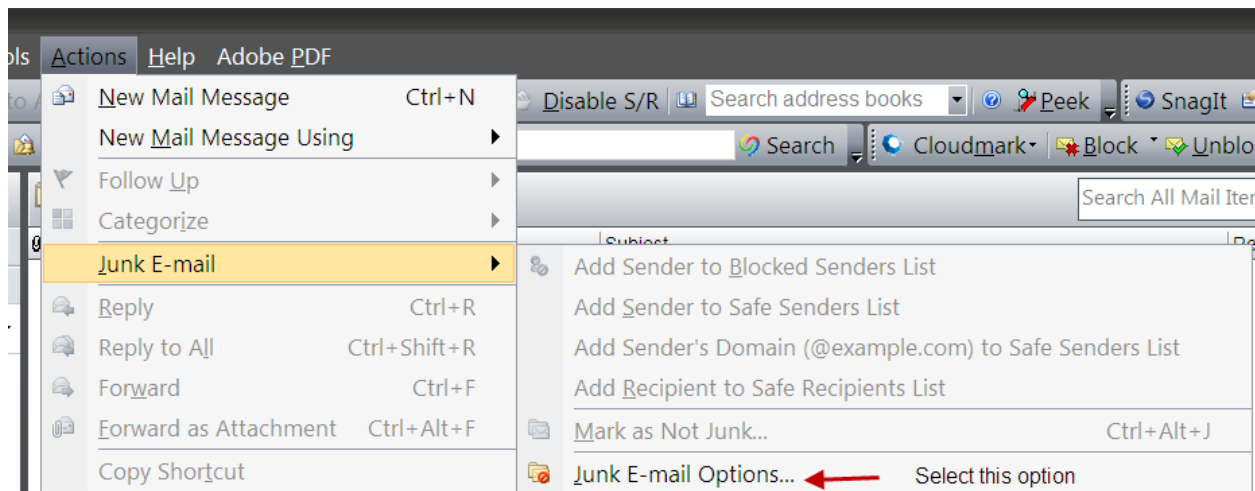
If email from the system is being diverted to your junk mail folder / spam folder, usually some variation on the following will solve the problem.

In most email programs, the best way to avoid having email consigned to your spam/junkmail folder is to add the address to your **Contacts** list. If you are unsure how to do this, let me know and I will see if I can explain.

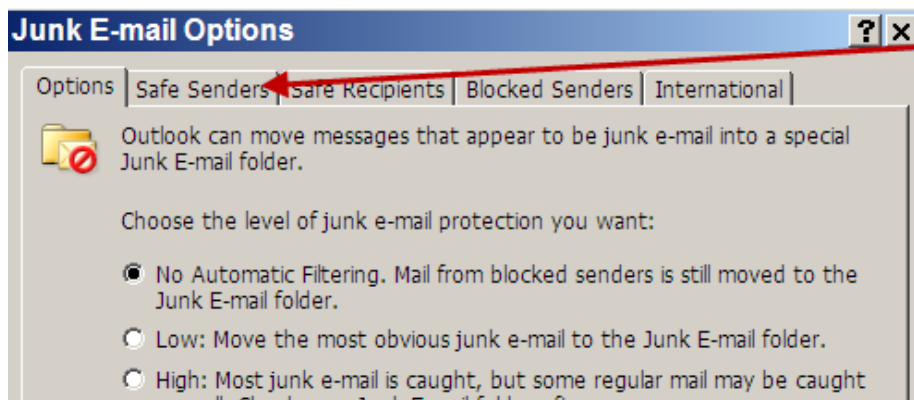
There is another way to do in within most popmail programs (Outlook, Outlook Express, Eudora, Thunderbird, etc).

Here's how you do it within Outlook (2007):

From the main Outlook menu, selection "Actions" and then, when the menu drops down, select "Junk E-Mail Options" (see below).

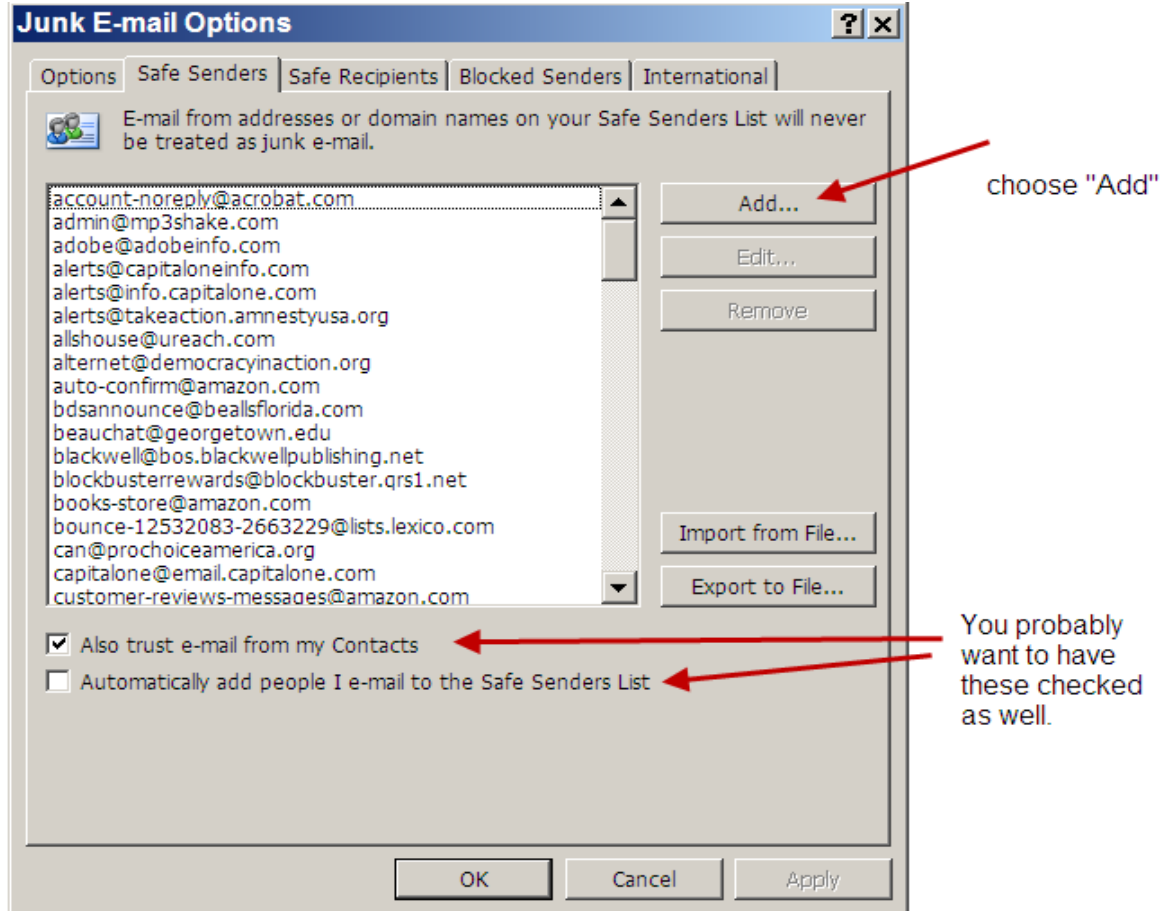


The following window will open. Then select "Safe Senders List"

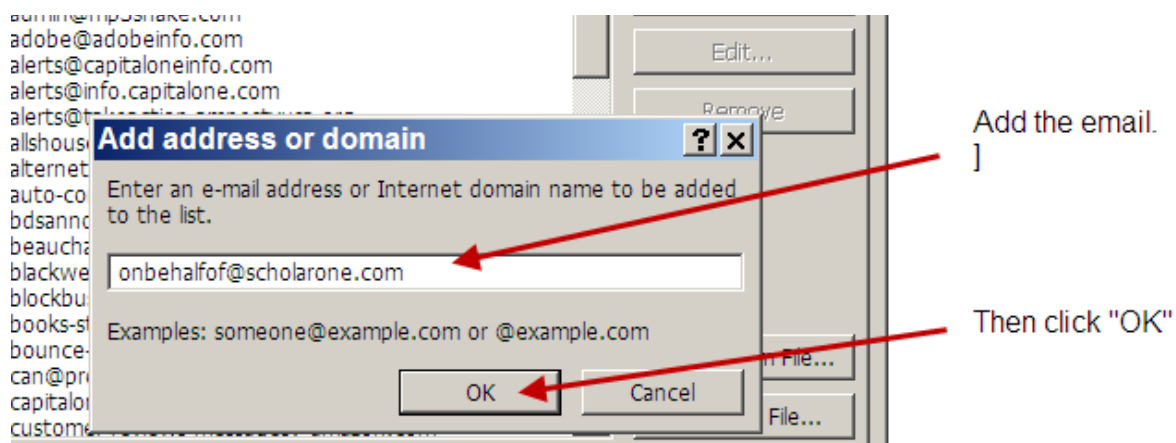


Select "Safe Senders" tab.

Then the following window will open:



Then add this contact: onbehalfof@scholarone.com. Click "OK"



That should do it.

If you are still having trouble, email me: <mailto:hughlafollette@tampabay.rr.com>.